

# CAPABILITY STATEMENT



"Today's society demands a need for a fresh new way of thinking.

Environmental concerns and emerging industry changes have led us to generate a technological advanced range of sustainable products.

With the health and safety of our customers at the forefront of our thinking, GENTEC has opted to provide a Stainless Steel ZERO\* Lead GPURE® suite of products.

At GENTEC.. "You can trust that we will strive to give you our all".

**George Joukhadar**  
CEO

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## WHY STAINLESS STEEL?



- Environmentally friendly and safe
- No chrome plating
- Stainless Steel ZERO\* Lead, robust and long-lasting
- Recommended Polished & Machine finish for healthcare applications
- Recommended Satin finish for Commercial applications
- Easily maintained & rejuvenated
- A healthier choice with a lifetime product solution



# ABOUT US

At GENTEC, we focus on partnering with plumbing and building industries to develop and deliver innovative and compliant technical plumbing and building solutions for use within the healthcare, hospitality, educational and industrial sectors. We are an ISO9001 Quality Certified company. We distribute our commercial tapware, sanitaryware, water temperature control, building management, emergency shower and accessible design performance solutions both in Australia and internationally.

Our highly trained and committed professional team offer a superior support network, where personal growth and development is nurtured and valued. We further embrace and promote a strong family culture, that drives us to deliver to you the very best solutions that you can trust in a highly efficient and responsive manner. Our purposed design solutions encompass measurable whole of life cost benefits for operational savings which is critical in today's built environment.



# OUR VISION

GENTEC is the BRAND of CHOICE for commercial plumbing and building solutions.

# OUR MISSION

We create innovative solutions to enable our world to live hygienically and sustainably.

- Customers specify GENTEC products because they believe in our products and services.
- Empowering and coaching our teams, partners and employees continuously.
- Building lifetime, strong relationships with our supply and distribution partners.
- Providing full and up-to-date compliance of our products and services to the relevant standards and regulations.
- Constantly improving and innovating our products and services to respond the changing needs and expectations of our customers and stakeholders.
- Providing the industry with ongoing Education with the evolving trends and latest technology.
- Delivering lifetime product solutions with minimal impact and a huge focus on ESG in our delivery.



# OUR VALUES



## CAN-DO CULTURE

Respectful, ethical, diverse, positive, flexible, and easy to deal with.



## MOTIVATED MINDS

Committed team, inspired, creative and striving for perfection.



## AMBITIOUS ACHIEVEMENTS

Educated and goal driven.



## EXCEPTIONAL PRODUCTS & SERVICES

Consistently exceeding customer expectations.



## CUSTOMER RELATIONSHIPS

Open, honest, effective and loyal.



## SOCIALLY RESPONSIBLE

Committed to a sustainable and fair working environment.

# WHAT DO WE DO



Design innovative products and develop creative solutions



Provide an agile and responsive Distribution and Supply Chain



Build customised products to suit our customers' needs



We are your trusted advisor



Our manufacturing facilities enable us to manufacture products to suit tight deadlines



# WHY GENTEC



Mitigate the risk for  
clients and end users



Cost effective  
solutions



Shorter lead time and  
unparalleled customer  
service



Unique fit for purpose  
technology and  
innovation



ISO –  
GENTEC and supply  
chain are ISO certified



Environmentally friendly  
company

# GENTEC: THE GREEN TEAM

At GENTEC, we understand the true meaning of green. That's why we're committed to using the latest technology to provide custom-made products and fit-for-purpose solutions to suit any specification, alongside our standard range of products.

We're looking at the bigger picture and offering high-performance products you can trust, not just for today, but for the entire life of the product. With an eye to the future, GENTEC is committed to the continuous development of better, safer, more efficient products.

Our premium quality plumbing and building products are distributed globally from a central hub, strategically located to accommodate a geographically diverse market that includes:



We pride ourselves on rapid responses to regulatory changes and shifting conditions across diverse industries.

In our commercial facility, clients get to experience our products first-hand as they would be used in a commercial environment. Custom set-up in our showroom means our clients can view products directly and gauge their functionality and style in situ. It's a space we make available to our clients to aid in product selection with the help of our highly qualified and experienced staff.

We pride ourselves on a standard of quality that goes above and beyond the status quo. At GENTEC, we go the extra mile, taking our products from functional to first-class.





## At GENTEC, we are committed to a greener and safer way of doing business.



Our mission is to provide sustainable technologies that lower emissions while providing tangible water and energy savings. We guarantee to hold ourselves to the highest eco-friendly manufacturing standards and the continuous use of eco-friendly materials.

We strive to incorporate 'green-ness' into all areas of our business; from eco-friendly materials and manufacturing methods to creating long lasting, superior products that are even delivered to you in recyclable packaging.


We are green because:



Creating sustainable technologies across our business with reduced carbon footprint over the life of the product

We are sustainable

We create products for life



We want a better future for everyone

# OUR HISTORY



## 2012-2013

Team :  
2-3

Warehousing:  
150 sqft (NSW)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia, Tasmania  
& Northern Territory

Export Regions :  
Middle East

Project Values (Min.) :  
\$100,000.00

Supply Chain :  
Europe & Asia

## 2014-2015

Team :  
5-7

Warehousing:  
300 sqft (NSW)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia, Tasmania  
& Northern Territory

Export Regions :  
Middle East

Project Values (Min.) :  
\$500,000.00

Supply Chain :  
Europe & Asia

## 2016-2017

Team :  
10-13

Warehousing:  
400 sqft (NSW)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia, Tasmania  
& Northern Territory

Export Regions :  
Middle East, Pacific Islands,  
New Zealand & Asia

Project Values (Min.) :  
\$800,000.00 - \$1,000,000.00

Supply Chain :  
Europe & Asia





## 2018-2019

Team :  
16-18

Warehousing:  
600 sqft (HQ: 400 sqft,  
NSW: 200 sqft)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia,  
Tasmania & Northern  
Territory

Export Regions :  
Middle East, Pacific Islands,  
New Zealand & Asia

Project Values (Min.):  
\$1,500,000.00 -  
\$2,200,000.00

Supply Chain :  
Europe & Asia

## 2020-2021

Team :  
19-20

Warehousing:  
900 sqft (HQ: 400 sqft,  
NSW: 200 sqft, WA: 300sqft)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia,  
Tasmania & Northern  
Territory

Export Regions :  
Middle East, Pacific Islands,  
New Zealand & Asia

Project Values (Min.):  
\$2,900,000.00 -  
\$3,000,000.00

Supply Chain :  
Australia, Europe &  
Southeast Asia

## 2022

Team :  
20-21

Warehousing:  
1200 sqft (HQ: 900 sqft,  
WA: 300sqft)

Australian Distribution :  
New South Wales,  
Queensland, Victoria,  
Western Australia,  
Tasmania & Northern  
Territory

Export Regions :  
Middle East, Pacific Islands,  
New Zealand & Asia

Project Values (Min.):  
\$3,000,000.00 -  
\$3,100,000.00

Supply Chain :  
Australia, Europe &  
Southeast Asia

# INSTALLING GENTEC PRODUCTS IN CONFIDENCE

From a lifetime perspective, certification helps to ensure peace of mind and the longevity of the product selection.

At GENTEC, we are an ISO9001 accredited company, we hold certification to the highest standard, our products are independently tested and certified to ensure compliance with various AS/NZ Standards.

Our manufacturing facilities are all independently audited for product and system compliance to ensure ongoing quality performance of our products.





# OUR BRANDS



Building Automated Controls

At GENTEC Australia, we have developed a water management solution for all plumbing fixtures. Next generation stress free, cost effective and scalable risk management and performance control for any readable device including thermostatic mixing valves (TMVs). BAC - Water Management System delivers greater visibility of water temperature risks (legionella, bacterial growth) and helps to prevent incidents and injuries (scalding and thermal shock).

Compared with other systems available in the market, BAC delivers significant cost savings when compared to hard-wired or manual installations. BAC provides real-time auditable data storage and reporting.

BAC delivers environmentally sustainable solutions with significant savings on water and energy usage in any building facility.



Our GPURE® Stainless Steel ZERO\* Lead range is environmentally friendly and safe, free from harmful chemicals such as lead. This range is robust and long-lasting, ensuring that it can withstand the demands of high-traffic environments. We offer a polished and machine finish for healthcare applications and a satin finish for commercial applications. These finishes not only provide a modern and sleek appearance but also make our products easily maintained and rejuvenated. Our Stainless Steel ZERO\* Lead range is a healthier choice for our customers, offering a lifetime product solution that meets the highest standards of quality and safety.



## Sterisan®

GENTEC's Sanitary Ware range offers a variety of high-quality bathroom fixtures and fittings suitable for commercial, industrial, and healthcare applications. This range is designed for efficient and easy maintenance. These products are customisable to fit the specific needs of any project and are built to withstand high usage and heavy traffic areas.

# PRODUCT SOLUTIONS FOR ALL



GENTEC products have been specially designed for target markets within the commercial industry. These markets have been chosen, so the ranges complement each other and the users can find complete solutions within the GENTEC Range.

**Designed to  
suit your needs**

## Healthcare Risk Prevention Solutions

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Hospitals  
Aged Care  
Medical Clinics  
Research Facilities  
Accessible Facilities



Our extensive experience and know-how enable us to offer a comprehensive suite of products and solutions for Health and Aged care applications. We work closely with all the key stakeholders in the health care sector, which gives us a thorough understanding of the critical elements needed to mitigate cross infection and microbial control.

## Commercially Fit-for-purpose Solutions

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Hotels  
Education  
Office Buildings  
Shopping Centres  
Sporting Facilities



High-traffic public facilities demand fit-for-purpose vandal resistant solutions that continue to perform day in and day out with minimal downtime. At GENTEC, understanding the demanding need for safe, effective solutions with designs and technology that embody a strong service life is at the core of our offerings. Water and energy efficiency is additionally combined into solutions that are fit for today's increasing hygiene demands within commercial facilities.



## Hospitality Commercial Products Solutions

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Restaurants  
Hotels & Clubs  
Sporting Facilities  
Commercial Kitchens



GENTEC's functional and comprehensive range of solutions for hospitality and food preparation applications have been designed and manufactured for those that demand premium quality fitout of their facilities. Hygiene and performance are critical within this space. At GENTEC, our fit-for-purpose solutions from pre-rinse sprays, touch-free outlets through to water temperature control for safe and hygienic hand washing mesh perfectly together along with superior service life.

## Professional & School Laboratory Solutions

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Educational Facilities  
Mining  
Universities  
Laboratories  
Medical Facilities



Our extensive GENTEC product range offers a variety of option to suit any specific application you may require. The DURALAB range includes bench, pendant or wall systems with services ranging from water to any gas or dry services. This range is complimented by our ECOSAFE safety shower range to provide a complete solution for any scientific scenario.

# Health & Safety Solutions for Industrial Applications

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Mining  
Refineries  
Laboratories  
Manufacturing  
Chemical Plants



Workplace Health and Safety is critical in any workplace. Whilst mitigating risks through the application of sound procedures and processes, many workplaces require the additional use of first response equipment such as emergency showers and eyewash. At GENTEC, our fit-for-purpose compliant solutions are perfectly suited for commercial, industrial, and mining applications that mandate such products for the protection of their workforce who may be exposed to hazardous materials during their day-to-day activities.

# Corrections/ Mental Health Solutions

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Hospitals  
Aged Care Facilities  
Corrective Facilities  
Police Stations  
Public Facilities



We have a range of robust products for use at Corrections/ Mental Health facilities. These products provide the highest level of security with the use of vandal resistant and anti-ligature features. These are easy to use and clean, while providing water and energy savings.

# TERRITORY DISTRIBUTION AGENTS

Agent to list contact details below :







## Our Locations

### AUSTRALIA

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#### Head Office:

Sydney



Unit 6, 20-28 Ricketty Street,  
Mascot, NSW 2020, Australia



T: +612 9319 4422  
F: +612 8088 7635



[info@gentecaustralia.com.au](mailto:info@gentecaustralia.com.au)



[gentecaustralia.com.au](http://gentecaustralia.com.au)

#### Other Distribution Locations:

Victoria

South Australia

Queensland

Western Australia

Northern Territory

Tasmania

### INTERNATIONAL

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#### New Zealand

#### Pacific Islands

Fiji

Papua New Guinea

#### Asia Pacific

Singapore

Hong Kong

Malaysia

#### Middle East

United Arab Emirates

#### Europe

United Kingdom