

CAPABILITY STATEMENT



"Today's society demands a need for a fresh new way of thinking.

Environmental concerns and emerging industry changes have led us to generate a technological advanced range of sustainable products.

With the health and safety of our customers at the forefront of our thinking, GENTEC has opted to provide a STAINLESS STEEL LEAD FREE GPure suite of products.

At GENTEC.. "You can trust that we will strive to give you our all".

George Joukhadar
CEO



WHY STAINLESS STEEL?



- Environmentally friendly and safe
- No chrome plating
- STAINLESS STEEL LEAD FREE, robust and long-lasting
- Recommended Polished & Machine finish for healthcare applications
- Recommended Satin finish for Commercial applications
- Easily maintained & rejuvenated
- A healthier choice with a lifetime product solution

ABOUT US



At GENTEC, we focus on partnering with plumbing and building industries to develop and deliver innovative and compliant technical plumbing and building solutions for use within the healthcare, hospitality, educational and industrial sectors. We are an ISO9001 Quality Certified company. We distribute our commercial tapware, sanitaryware, water temperature control, building management, emergency shower and accessible design performance solutions both in Australia and internationally.

Our highly trained and committed professional team offer a superior support network, where personal growth and development is nurtured and valued. We further embrace and promote a strong family culture, that drives us to deliver to you the very best solutions that you can trust in a highly efficient and responsive manner. Our purposed design solutions encompass measurable whole of life cost benefits for operational savings which is critical in today's built environment.

OUR VISION

Our vision is to ensure that GENTEC is the BRAND of CHOICE for commercial plumbing and building solutions.

OUR MISSION

Our mission is to create innovative solutions to enable our world to live hygienically and sustainably.

-  Providing full and up-to-date compliance of our products and services to the relevant standards and regulations
-  Empowering and coaching our teams, partners and employees continuously
-  Building lifetime, strong relationships with our supply and distribution partners
-  Striving to minimise defects and waste by doing it right the first time, preventing risks and improving systems and processes
-  Constantly improving and innovating our products and services to respond the changing needs and expectations of our customers and stakeholders

OUR VALUES



CAN-DO CULTURE

Respectful, ethical, diverse, positive, flexible, and easy to deal with.



AMBITIOUS ACHIEVEMENTS

Educated and goal driven.



RELATIONSHIPS

Open, honest, effective and loyal.



MOTIVATED MINDS

Committed team, inspired, creative and striving for perfection.



EXCEPTIONAL PRODUCTS & SERVICES

Consistently exceeding customer expectations.



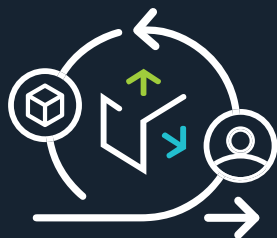
SOCIAL RESPONSIBILITY

Committed to a sustainable and fair working environment.

WHAT DO WE DO?



Design innovative products and develop creative solutions



Provide an agile and responsive Distribution and Supply Chain



Build customised products to suit our customers' needs



Our manufacturing facilities enable us to manufacture products to suit tight deadlines

WHY GENTEC



Mitigate the risk for clients and end users



Cost effective solutions



Shorter lead time and unparalleled customer service



We provide our customers with unique technology



ISO9001 certified company



Environmentally friendly stainless steel technology

GENTEC: THE GREEN TEAM

At GENTEC, we understand the true meaning of green. That's why we're committed to using the latest technology to provide custom-made products and fit-for-purpose solutions to suit any specification, alongside our standard range of products.

We're looking at the bigger picture and offering high-performance products you can trust, not just for today, but for the entire life of the product. With an eye to the future, GENTEC is committed to the continuous development of better, safer, more efficient products.

Our premium quality plumbing and building products are distributed globally from a central hub, strategically located to accommodate a geographically diverse market that includes:



We pride ourselves on rapid responses to regulatory changes and shifting conditions across diverse industries.

In our commercial facility, clients get to experience our products first-hand as they would be used in a commercial environment. Custom set-up in our showroom means our clients can view products directly and gauge their functionality and style in situ. It's a space we make available to our clients to aid in product selection with the help of our highly qualified and experienced staff.

We pride ourselves on a standard of quality that goes above and beyond the status quo. At GENTEC, we go the extra mile, taking our products from functional to first-class.

At GENTEC, we are committed to a greener and safer way of doing business.



Our mission is to provide sustainable technologies that lower emissions while providing tangible water and energy savings. We guarantee to hold ourselves to the highest eco-friendly manufacturing standards and the continuous use of eco-friendly materials.

We strive to incorporate 'green-ness' into all areas of our business; from eco-friendly materials and manufacturing methods to creating long lasting, superior products that are even delivered to you in recyclable packaging. We are green because:

Creating sustainable technologies across our business with reduced carbon footprint over the life of the product

We are sustainable

We create products for life

We want a better future for everyone

OUR HISTORY



2012-2013

Team :
2-3

Warehousing:
150 sqft (NSW)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia, Tasmania
& Northern Territory

Export Regions :
Middle East

Project Values (Min.) :
\$100,000.00

Supply Chain :
Europe & Asia

2014-2015

Team :
5-7

Warehousing:
300 sqft (NSW)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia, Tasmania
& Northern Territory

Export Regions :
Middle East

Project Values (Min.) :
\$500,000.00

Supply Chain :
Europe & Asia

2016-2017

Team :
10-13

Warehousing:
400 sqft (NSW)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia, Tasmania
& Northern Territory

Export Regions :
Middle East, Pacific Islands,
New Zealand & Asia

Project Values (Min.) :
\$800,000.00 - \$1,000,000.00

Supply Chain :
Europe & Asia

2018-2019

Team :
16-18

Warehousing:
600 sqft (HQ: 400 sqft,
NSW: 200 sqft)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia,
Tasmania & Northern
Territory

Export Regions :
Middle East, Pacific Islands,
New Zealand & Asia

Project Values (Min.):
\$1,500,000.00 -
\$2,200,000.00

Supply Chain :
Europe & Asia

2020-2021

Team :
19-20

Warehousing:
900 sqft (HQ: 400 sqft,
NSW: 200 sqft, WA: 300sqft)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia,
Tasmania & Northern
Territory

Export Regions :
Middle East, Pacific Islands,
New Zealand & Asia

Project Values (Min.):
\$2,900,000.00 -
\$3,000,000.00

Supply Chain :
Australia, Europe &
Southeast Asia

2022

Team :
20-21

Warehousing:
1200 sqft (HQ: 900 sqft,
WA: 300sqft)

Australian Distribution :
New South Wales,
Queensland, Victoria,
Western Australia,
Tasmania & Northern
Territory

Export Regions :
Middle East, Pacific Islands,
New Zealand & Asia

Project Values (Min.):
\$3,000,000.00 -
\$3,100,000.00



Supply Chain :
Australia, Europe &
Southeast Asia

INSTALLING GENTEC PRODUCTS IN CONFIDENCE


From a lifetime perspective, certification helps to ensure peace of mind and the longevity of the product selection.

At GENTEC, we are an ISO9001 accredited company, we hold certification to the highest standard, our products are independently tested and certified to ensure compliance with various AS/NZ Standards.


Our manufacturing facilities are all independently audited for product and system compliance to ensure ongoing quality performance of our products.




AS 4775:2007
License No. AMI 74767




WaterMark
WMTS-522
Certificate No.: 23444




WaterMark
WMTS-040
Licence Number: 023002




WaterMark
AS/NZS 3718: 2005
Licence No. WM 74827
ApprovalMark




WaterMark
AS/NZS 3718: 2005
Licence No. WM 74513
ApprovalMark




WaterMark
AS/NZS 3718: 2005
Licence No. WMKA25617
SAI GLOBAL




WaterMark
AS/NZS 3662
Licence No. WM74524
ApprovalMark




WaterMark
AS/NZS 3718
Licence No. WM74538
ApprovalMark




WaterMark
AS 1172.1: 2014
AS 1172.2: 2014
Licence No. WM 74787
ApprovalMark




WaterMark
AS 4032.1-2005
Licence No. WM 74512
ApprovalMark




WaterMark
AS/NZS 3662:2005
Licence No. WMKT25551
ApprovalMark




WATER RATING
www.waterrating.gov.au
2.5 litres per minute
(spray tap)
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA
Second outlet
5 star
5.5 litres per minute




WATER RATING
www.waterrating.gov.au
7.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
5.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
4.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
4.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
9.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
0.9 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
5.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA
Second outlet
5 star
5.0 litres per minute




WATER RATING
www.waterrating.gov.au
5.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
6.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
6.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
3.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
7.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
6.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
3.0 litres per minute
(spray tap)
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA
Second outlet
5 star
5.0 litres per minute




WATER RATING
www.waterrating.gov.au
8.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
6.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA




WATER RATING
www.waterrating.gov.au
2.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA



WATER RATING
www.waterrating.gov.au
6.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA



WATER RATING
www.waterrating.gov.au
8.5 litres per minute
In accordance with AS/NZS 6400
Licence No. 1334
GENTEC AUSTRALIA



Gas Safety
Certified
GAS40068

OUR BRANDS



 **BAC**
Building Automated Controls

At GENTEC Australia, we have developed a water management solution for all plumbing fixtures. Next generation stress free, cost effective and scalable risk management and performance control for any readable device including thermostatic mixing valves (TMVs). BAC - Water Management System delivers greater visibility of water temperature risks (legionella, bacterial growth) and helps to prevent incidents and injuries (scalding and thermal shock).

Compared with other systems available in the market, BAC delivers significant cost savings when compared to hard-wired or manual installations. BAC provides real-time auditable data storage and reporting.

BAC delivers environmentally sustainable solutions with significant savings on water and energy usage in any building facility.



 **GPure**
Stainless refined water solutions

GPure is GENTEC's environmentally safe stainless steel range of tapware that is STAINLESS STEEL LEAD FREE. The range includes pre rinse units, timed flow tapware, thermostatic mixers, lever action mixers and electronic tapware. Temperature monitoring is an available option on some of the range. Our GPure range is made with a bare minimum of 304 grade stainless steel, with many products in the range being 316 grade stainless steel. This means our GPure range is safe and STAINLESS STEEL LEAD FREE.



Sterisan™
GENTEC's Sterisan™ range of Vitreous China Sanitary ware has been designed to prevent cross infection issues. The patented design with a rear offset drainage system helps to eliminate splashing and the outlet reaching over waste. GENTEC's Sterisan™ patented characteristics provide a safer alternate solution for the health and aged care industry.

PRODUCT SOLUTIONS FOR ALL



GENTEC products have been specially designed for target markets within the commercial industry. These markets have been chosen, so the ranges complement each other and the users can find complete solutions within the GENTEC Range.

Designed to
suit your needs

Healthcare Risk Prevention Solutions

Hospitals
Aged Care
Medical Clinics
Research Facilities
Accessible Facilities



Our extensive experience and know-how enable us to offer a comprehensive suite of products and solutions for Health and Aged care applications. We work closely with all the key stakeholders in the health care sector, which gives us a thorough understanding of the critical elements needed to mitigate cross infection and microbial control.

Commercially Fit-for-purpose Solutions

Hotels
Education
Office Buildings
Shopping Centres
Sporting Facilities



High-traffic public facilities demand fit-for-purpose vandal resistant solutions that continue to perform day in and day out with minimal downtime. At GENTEC, understanding the demanding need for safe, effective solutions with designs and technology that embodies a strong service life is at the core of our offerings. Water and energy efficiency is additionally combined into solutions that are fit for today's increasing hygiene demands within commercial facilities.

Hospitality Commercial Products Solutions

Restaurants
Hotels & Clubs
Sporting Facilities
Commercial Kitchens



GENTEC's functional and comprehensive range of solutions for hospitality and food preparation applications have been designed and manufactured for those that demand premium quality fitout of their facilities. Hygiene and performance are critical within this space. At GENTEC, our fit-for-purpose solutions from pre-rinse sprays, touch-free outlets through to water temperature control for safe and hygienic hand washing mesh perfectly together along with superior service life.

Professional & School Laboratory Solutions

Educational Facilities
Mining
Universities
Laboratories
Medical Facilities



Our extensive GENTEC product range offers a variety of option to suit any specific application you may require. The Duralab range includes bench, pendant or wall systems with services ranging from water to any gas or dry services. This range is complimented by our Ecosafe safety shower range to provide a complete solution for any scientific scenario.

Health & Safety Solutions for Industrial Applications

Mining
Refineries
Laboratories
Manufacturing
Chemical Plants



Workplace Health and Safety is critical in any workplace. Whilst mitigating risks through the application of sound procedures and processes, many workplaces require the additional use of first response equipment such as emergency showers and eyewash. At GENTEC, our fit-for-purpose compliant solutions are perfectly suited for commercial, industrial, and mining applications that mandate such products for the protection of their workforce who may be exposed to hazardous materials during their day-to-day activities.

TERRITORY DISTRIBUTION AGENTS

Agent to list contact details below :



Our Locations

AUSTRALIA

Head Office:

Sydney



Unit 6, 20-28 Ricketty Street,
Mascot, NSW 2020, Australia



T: +612 9319 4422
F: +612 8088 7635



info@gentecaustralia.com.au



www.gentecaustralia.com.au

Other Distribution Locations:

Victoria

South Australia

Queensland

Western Australia

Northern Territory

Tasmania

INTERNATIONAL

New Zealand

Pacific Islands

Fiji

Papua New Guinea

Asia Pacific

Singapore

Hong Kong

Malaysia

Middle East

United Arab Emirates

Europe

United Kingdom